Hi, there,

I've had some difficulty adapting to Sierra Chart, but it's really an impressive platform.

I'm taking more time than required, I ask you, if you can, an extension of the trial version for another 30 days, if you don't mind. So you can evaluate the features of Sierra Chart for a future subscription.

I have some problem that I can not solve:

- 1) I have no icon on the Desktop to start Sierra I always have to re-install to work with the platform. I tried to link with EXE files that I find in "C:\VTRoot\HarddiskVolume2\SierraChart\SierraChart_64.exe". Am I wrong to do installation? Forgotten during installation there are ticked on:
- aa) Add start Menu shorcut
- bb) Add Desktop Shorcut

Sergio.

(Error: Cannot access the specific device, path, or file. You may not have the necessary permissions)

- 2) I wrote "Bid Green Buyers" and "Ask Red Sellers" for a better reading of the contracts. Screen attached.
- a) Why are the contracts in the "Bid Green Buyers" column red? Shouldn't they be green?
- b) Why are the contracts green in the "Ask Red Sellers" column? Shouldn't they be Red?
- 3) When I close and reopen the DOM I lose my settings, is there a chance to save the DOM settings? Thank you and apologize for my trivial questions.

