

How to Remove a Custom Program Name and Access Unlisted Data/Trade Services

If the Sierra Chart program shows a name other than **Sierra Chart** on its title bar or all the Data and Trading services are not enabled in the **Global Settings >> Data/Trade Service Settings** window, then you may be able to have this changed.

Start an [Account Support Ticket](#). Request that your account be set to a default account instead of associated with an affiliate. We may or may not be able to do this. You may need another account instead.

In the condition where Sierra Chart is provided as part of your brokerage account, it is not possible to set it to a default account. Instead you will need a [Direct Account](#) with us in these cases. We will let you know if this is the case.

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